BULKLEY VALLEY HOSPICE SOCIETY

ANNUAL GENERAL MEETING

JUNE 8th, 2020

VIA CONFERENCE CALL

CALL TO ORDER

David Wilford called the meeting to order. This was our 29th AGM and 16 members attended. David welcomed everyone, did a roll call and read us some notes about using conference calls.

MINUTES OF THE LAST AGM Eileen Astin read the minutes of the 2019 AGM. Moved: Eileen Astin/KenAlton That the minutes of the 2019 AGM be adopted as read.

BUSINESS ARISING FROM THE 2019 AGM

The BCHPCA fall meeting was held in Prince George not in Smithers, as plans were too far advanced to change the venue to Smithers.

The NavCare report for 2018-1019 was included in the Director's Report.

DIRECTOR'S REPORT David read the report for the past year. (see attached) Moved: Ken Alton/Bruce Bobick That the Director's report be adopted.

TREASURER'S REPORT

The Financial statement was presented by David, who noted that it was in a revised format. Next year different categories will clarify it even better.

The revision of our web-site and the new design for our logo caused some overspending of our budget and things were very tight for a short time. We are now in very good shape, thanks to a bequest from Mary Jean MacLean's estate.

Moved: Ken Alton/Bonnie Lear That the Treasurer's report be accepted.

Many thanks to Tina Hackle for preparing the report.

REPORT OF THE COORDINATOR OF VOLUNTEERS

Denise Kalina presented her report. (see attached)

Denise mentioned that the drop in numbers was exaggerated by the Covid 19 epidemic, but feels that the lower count reflects a natural ebb and flow. There will be more P.R. with the doctors next year to increase awareness of our programs. She has been in contact with other Hospice Societies and confirmed that we are handling the situation the same way that they are.

Carried

Carried

Carried

Denise has been with BV Hospice for 11 years now and said that it has been a privilege to work with Cornelia, Kalah and all the team. David thanked Denise for all her work.

Moved: Daphne Hart/Margaret Bobick That the Coordinator's report be accepted.

REPORT OF THE BEREAVEMENT COORDINATOR

Cornelia Huisman presented her report. (See attached)

She expressed her thanks and appreciation of the team and the program. The bereavement program is a fairly new and valuable component of Hospice. The Broadway office has worked well for bereavement meetings and Cornelia has been able to assist a client through a crisis via a protected face-to-face meeting and face-book. Moved: Tina Hackle/Lori Widen

Carried

Carried

Carried

That the report of the Bereavement Coordinator be accepted.

NAVCARE

Rachael Lecher's NavCare report was read by David. (see attached)

Daphne Hart noted that helping seniors to stay at home is a becoming a significant concern in the care for seniors. NavCare should be promoted within the community as a significant aspect in this respect. There are various video linkages to NavCare sites which relate to what we are doing here.

Moved: Margaret Bobick/ Teresa Schmidt

That the report of the NavCare coordinator be accepted.

CALL FOR MEMBERSHIPS

Members were reminded that 2020-2021 memberships were due and that it was important that memberships be current for insurance reasons.

ELECTION OF OFFICERS

Bruce Bobick presented the slate of officers and as there were no further nominations the Board of Directors was elected by acclamation.

Ken Alton Eileen Astin Kalah Blackstock Alice Christensen (member at large) Tina Hackle Daphne Hart Bonnie Lear John Perry Desiree Read David Wilford

PLANS AND ISSUES FOR THE NEXT YEAR

CEREMONY OF REMEMBERING

An issue has been raised regarding the singing of Silent Night in the ceremony. We are searching for an appropriate non-religious song to end with. Margaret Bobick volunteered to talk to Marie Kalyn for suggestions.

MOVING FORWARD AS THINGS OPEN UP AFTER COVID19

Daphne Hart asked who our sources are for guidance in this matter. Discussion identified: BC Ministry of Health, Northern Health, Public Health, Worksafe BC and BCHPCA.

Denise noted that while we are independent, she looks to Northern Health for guidance. Kalah offered to look deeper into this question and communicate with Denise. Meanwhile it is important to follow directions and do due diligence, noting that legal advice may be needed eventually regarding liability issues.

Denise talked about two special circumstances which have arisen. They will be discussed more fully at a later date – terminal cleaning of a bed which had to be returned, and working with an on-going PC client.

MEDICAL STAFF MEETING PRESENTATIONS

Kalah would like to present at future meetings regarding Hospice and NavCare. David suggested that she also explain about the importance of our equipment loan program. Denise offered to assist Kalah in planning for the meetings.

FUND RAISING

The Community Coupon Book will not be produced this year because of the Covid 19 situation. Ken Alton is helping the CDC to apply for a Federal Government grant to replace the \$6,000 which we usually get from the sale of books.

Bruce Bobick noted that the BVCU now has money available and it may be worth our asking for a top up to their recent donation for our web-site update. The web-sit has had 343 users, with 402 sessions.

FOCAL AREAS FOR OUR NEW YEAR

THE COMMUNITY'S PERCEPTION OF NAVCARE'S ROLE IN HOSPICE AND THE EFFECT THIS COULD HAVE ON DONATIONS AND FUND RAISING

Daphne questioned if NavCare and Hospice are considered as separate by people in the community and how this could affect our fund raising. She wondered if people giving donations after a loved one dies expect it to go to Hospice, not to "elder care" and those higher up on the trajectory.

When we are promoting Hospice it needs to be noted that NavCare has developed as part of our services offered, helping those higher up in the trajectory who are struggling with chronic diseases, as well as end-of-life clients who are traditionally served by Hospice. Hospice is evolving and we need to make this clearer to the public. Kalah can explain this at the Medical Staff meetings and the information is also on our web-site.

Denise pointed out that NavCare is not costing us, other than for training of volunteers and in time spent.

Bonnie wondered if we need to expand our name to reflect our full scope of services.

OTHER ISSUES

David asked members to keep the board informed throughout the year about things that Hospice may consider doing.

ADJOURNMENT

David thanked everyone for joining in the meeting and expressed special thanks to Denise, Cornelia, Kalah and Ken for all they have done through the year. The meeting was adjourned at 9:07pm.