Bulkley Valley Hospice Society Directors' Report Annual General Meeting June 3, 2019

2018/19 was yet another busy and rewarding year for the Board of Directors. An overview of our activities and the role of the Board are given below.

Support to the Programs

- We renewed our grant with the Wetzin'kwa Community Forest Corporation which provides 50% funding for the Coordinator of Volunteers. Without this directed support we could not deliver our programs.
- We continue to stay in contact with Northern Health. This year we increased our grant from Northern Health to \$6,000 by highlighting the broad range of services that we provide – well beyond what most hospice societies offer to clients of the Health Authority (e.g., \$10,000 to \$12,000 annually in bed rentals that we provide free of charge).
- We continue to receive support from the Provincial Employees Community Services Fund. This has been a long term source of funding to our Society and we are thankful to the Provincial Government Employees for their support.
- In addition, we received quite a few donations from families and friends of clients.
- We are very grateful to our community. Hospice is alive and well in Smithers –a caring community!
- We continued our work with the BV Child Development Centre on the Community Coupon Book.
 The Hospice members are recognized for their involvement in the sales events and our Society is recognized as a significant contributor to this project.
- The NAVCare program pairs specially trained hospice volunteers with older adults diagnosed with a chronic illness, helping them to access services, resources, transportation and social opportunities in the community. To date we have worked with 14 clients and currently have eight clients in the program. Thanks to a substantial grant from the Bulkley Valley Health Care and Hospital Foundation the NAVCare program now has operating funds for the next year. We are fortunate to have Rachael Lecher taking Lynn Shervill's place in managing the NAVCare program.
- The Board was kept very busy providing advice and support to Denise Kalina, Coordinator of Hospice Volunteers. We recognize Denise's excellent work and dedication. Hospice has been fortunate with the very high caliber of our Coordinators, and their contribution is very notable. Denise is recognized beyond our Society as a key member in the Hospice/Palliative Care community.
- Our Society has continued to equip the Palliative Care Room at the Lodge and the BV Hospital. Making these facilities comfortable to patients and family is a significant contribution.
- We are fortunate to have a group of highly qualified and dedicated individuals involved in our Bereavement Program. Fortunate in deed that Cornelia Huisman is the Bereavement Program Coordinator. Many thanks to Joanne Boot, Lynn Shervill, Bonnie Lear, Valerie Laub, Cornelia Huisman and Joanne Reid for their important support to clients. This is a key program of our Society and is recognized as helping people adjust to life after the loss of a loved one. The program provides regular drop in and scheduled bereavement services to the community, and connects with specific groups about hospice.
- Director Bonnie Lear continues to take the lead Board role for the Bereavement program. We appreciate her dedication to the program and to the Society in general.
- The equipment delivery/pickup volunteers are a key resource provided by the Society. We recognize the contributions of Jesse Bredenhof, Daniel Bruintjes, Terry Huisman, Garth Pearson, Lynn Shervill, Bob Westcott, Doug Henderson, Theo Sikkes and Peter Rhebergen.
- We continued the liability insurance for volunteers and board members.

Community Outreach

- The BV Hospice Society has a web page (<u>http://www.bvhospice.ca/</u>) and a Facebook page (<u>https://www.facebook.com/bvhospice</u>).
- The Board renewed the rental arrangement for the office. We recognize the significant rental donation of Mark and Terri Weme, owners of the building. This donation makes it possible for our Society to have an office and storage space for the Society's equipment.
- Board Members assisted in the annual Ceremony of Remembering. This is an important community event and we thank all the volunteers who continue to make this event successful. We continually review this event in efforts to make it meaningful for our clients and the community.
- Sheila Peters and Bonnie Lear led three workshops on Advanced Care Planning (ACP) with 50 people attending.
- Continued to work with CFBV (BVLD the MOOSE) and the Interior News to promote local awareness of the Society.
- Maintained the Hospice telephone message service (250-877-7451) and Post Box (Box 8, Smithers, V0J 2N0).
- Again, delivery of our equipment would not be possible without the work of our equipment volunteers. We appreciate the donation of their vehicles and time to deliver and pick up beds and other equipment for our clients.

General Society Business

- Continued strategic planning sessions to identify funding sources and to ensure that funds raised for the Society are targeting the community's hospice needs.
- Continued membership in the BC Bereavement Foundation, the BC Hospice Palliative Care Association and the BC Bereavement Helpline.
- Maintained the Society in good standing by fulfilling the requirements of the Societies Act.

Update on the Board

- Tina Hackle continues to do a fantastic job as treasurer. This is a key position in our Society.
- Eileen Astin continues to impress us with her secretarial work.
- Board members are volunteers. We have great satisfaction in providing our professional experience to support the society and our community.

Respectfully submitted

David J. Wilford

David J. Wilford, Chair